



TERMS AND CONDITIONS

Welcome to the Crazy Catch UK Store website. This website supplies the services on the Site, subject to this set of terms and conditions. By using the Site, you are accepting that you are bound by these terms and conditions without limitation or qualification.

It is also important that you understand our Privacy Policy. so please read our Privacy Policy too which also forms part of our terms and conditions and therefore governs your visit to the Site.

Flicx UK is the supplier to you of the Crazy Catch goods on this site. Our address is Flicx UK, Walltree House Farm, Steane, Brackley, NN13 5NS, UK. Our VAT Registration number is: 787110521. You can email us at ukstore@crazycatch.com

General Competition Guidelines:

By entering Crazy Catch Store Facebook giveaways and competitions, entrants agree to be bound by these rules.

- Crazy Catch Store reserves the right to cancel or amend the competition rules at any time.
- Employees of Crazy Catch Store, or any company involved in the competition or members of their immediate family or household are not eligible to enter the competition.
- The promotions are open to UK and ROI residents only unless otherwise stated.
- There is no purchase requirement to enter the competition.
- To enter, simply follow the relevant entry instructions online at <https://www.facebook.com/CrazyCatch1/> by the date stated.
- Summary of the prize details are available online. Full details can be obtained by emailing ukstore@crazycatch.com with 'Competition Terms' in the subject line.
- Only one entry per person.
- Prizes are drawn at random from all entrants. Prizes that require a specific answer to a question will be drawn from correct entries.
- The judges' decision is final; no correspondence will be entered into. No responsibility will be accepted for entries that are lost, delayed, mislaid or damaged in the post. Illegible entries, offensive, indecent, illegal, irresponsible or other inappropriate content

or those not in accordance with the rules will be disqualified; by entering the competition, competitors will be deemed to have agreed to be bound by these rules.

- Prizes are non-transferable and there is no cash alternative. Crazy Catch Store reserves the right to substitute prizes of equal or greater value at any time. If the potential winner is unable to take the prize, the potential winner shall forfeit any and all rights to the prize.
- Crazy Catch Store and all partners involved cannot accept any responsibility for any damage, loss, injury or disappointment suffered by any entrant entering the competition or as a result of accepting any prize.
- The acceptance of the prize experience is a contract between the winner and the providers of the various elements of the prize experience and is subject also to any terms and conditions of the providers of those elements.
- Entrants agree on their behalf, and on behalf of their respective heirs, executors, administrators, legal representatives, successors and assigns (“Released Parties”) to release, defend and hold harmless Crazy Catch Store, and any partner involved. Including the employees, officers, directors and agents of each, from any and all actions, causes of action, suits, expenses, lost profits, indirect or direct damages, consequential damages, incidental damages, punitive or exemplary damages, judgments, claims and demands whatsoever against Released Parties arising out of or in connection with entrant’s participation, acceptance and use or misuse of any prize, including any travel related activities.
- The prize winner may be required to participate in reasonable publicity; Crazy Catch Store reserves the right to use names of winners, their photographs and audio/visual recordings of them in publicity. Photos may be used in the press or online.
- The laws of England and Wales govern this agreement. The competition is promoted by Crazy Catch Store.
- The promoter is Flicx UK, Walltree House Farm, Steane, Brackley, NN13 5NS, UK.

General T&Cs:

Prices

The prices shown against each product include VAT at the current rate. The total amount payable for any order is the cost of the product(s) plus any charge for post and packing except when this is expressly excluded in a special time limited offer.

See our delivery policy for full details of all delivery charges.

Discount Codes

Discount codes cannot be used in conjunction with any other code and are available for a one-off use only.

Criteria for Use

To buy products on this Site you must, according to English law, satisfy certain criteria. You must be aged 18 or over, you must register on the Site and you must be the holder of a valid debit/credit card. If you fulfill these criteria you are allowed in law to purchase goods from us.

Complaints about goods or services

When you use this website and the products you buy from Crazy Catch Store both come under the exclusive jurisdiction of English law and English Courts. If you have any complaints about any of our products or services, please contact us on ukstore@crazycatch.com

Images, Colours and Descriptions of Products

Whilst we will do our best to accurately describe, show images of and give relevant details and prices for all the products sold on this site, we do not warrant, to the extent allowed by relevant and applicable law, that the descriptions, product, colours or other content are accurate, current, error-free, reliable or complete.

Placing an Order

To order products from the Site you need to follow a simple procedure. The order is not finally placed until you have clicked the 'Pay Now' button. Up until that point you can change your order, but your order is deemed to have been placed once the 'Pay Now' button is clicked and cannot subsequently be amended.

The contract between Crazy Catch Store and you the customer is completed when we have dispatched the goods to you. If you wish to cancel the order you will then need to follow the returns procedure.

Purchasing Product from Our Site

We also reserve the right to cancel or reduce the quantity of any goods ordered from us if we believe that you might be contravening our terms and conditions of sale. You are not permitted to sell or resell any of the products you buy from us because they are sold for your personal use only.

If you need a VAT invoice or require any information regarding your order contact us at ukstore@crazycatch.com. If we cannot obtain authorisation for your payment or we believe there to have been any fraudulent activity or any violation of our Terms and Conditions (which includes our Privacy Policy), then we reserve the right to cancel your order.

Terms for Payment

We give all valid methods of payment in the payments section. By using a credit or debit card you are confirming that it is your own. The card issuer will make all necessary checks in order to validate and authorise the card. If the card issuer refuses to authorise payment to us at any time or for any reason we cannot be held responsible for any delay in or cancellation of your order. Until we have received full payment from you the goods legally belong to us. If we subsequently pay you a refund, we once more own the goods. If those goods are in your possession and you request a refund, please see our returns policy, as you will be liable for any risk of loss from the time, they are delivered to you.

Delivery

For orders to the UK, free delivery is offered across the product range. We dispatch goods on a next working day service (excluding balls and spare parts which are delivered by standard Royal Mail services). Orders outside the UK (to Europe and the UAE) are made using a fully tracked courier service.

Orders to Europe will arrive within 4-8 working days and within 6-8 working days for the UAE. We aim to dispatch all orders received from Monday – Friday before 3 p.m. (UK time) on the same day. Orders received after 3 p.m (UK time) will be posted on the following day. Orders received on Saturdays and Sundays will be sent on the following Monday (excluding UK Public Holidays). See the delivery and shipping page for full costs and timings.

IP Rights

All content on the site is the intellectual property of Crazy Catch Store. The trademarks and logos are the registered and unregistered marks of Crazy Catch Store. Neither the Content, the Trademarks, nor any other portion of the Site may be used, reproduced, duplicated, copied, sold, resold, accessed, modified, or otherwise exploited, in whole or in part, for any purpose without our prior written consent.

You are obliged to comply with our Terms and Conditions and to act in accordance with the law, custom and in good faith. You are not permitted to either change or interfere with the operation of the Site in any way. If on purpose or accidentally you default on any of the obligations set out in the terms and conditions you will be liable for any loss or damage that may be caused to Crazy Catch Store.

Your Account

When you enter personal information at registration on our Site, you warrant that it is accurate in every respect. This information will be treated in accordance with the terms set out in our Privacy Policy. Please update your information on the My Account page if it changes for any reason. You are responsible for ensuring that no-one can use your password to access your account without your permission. Please contact us if you feel that your security on the Site has been compromised in any way. We can reset your password for you if you forget it but only by sending it to the email address we have registered on the Site in your name. If you contravene any of our Terms and Conditions, we have the right to refuse to sell products to you or terminate your account at our sole discretion. You undertake not to use a false name or a name you are not authorised to use or impersonate another person.

Third Parties

If you link to or from any other Sites (including off-Site pages) from this Site, we are not responsible for any content on such Sites, nor are they endorsed by us. If you link to such sites you do so entirely at your own risk as we are in no way responsible for any aspects (including the actions, contents, policies, products or services) without limitation.

Your Suggestions

You are free to make suggestions to us but any information you submit to us will be treated as non-proprietary and non-confidential. Subject to our Privacy Policy, by sending us any solicited or unsolicited enquiries, feedback, suggestions, ideas or any other information you are thereby granting us nonexclusive, royalty-free, perpetual, transferable, irrevocable, and fully sub licensable right to use, reproduce, modify, adapt, publish, sell, assign, translate, create derivative works from, distribute, and display any Submission in any form, media, or technology, whether now known or hereafter developed, alone or as part of other works. Your Submission may not be returned, and we may use any ideas, concepts or know-how contained therein which you represent and warrant that you own or otherwise control the rights to, without limitation, developing, manufacturing, distributing and marketing products. You further represent and warrant that such Submission does not constitute or contain software viruses, commercial solicitation, chain letters, mass mailings, or any form of "spam." You may not use a false e-mail address, impersonate any person or entity, or otherwise mislead us as to the origin of any Submission. You agree to indemnify us for all claims arising from or in connection with your claims to any rights in any Submission.

Representations and Warranties; Limitation of Liability

The Site is presented 'as is'. We make no representations or warranties of any kind whatsoever, express or implied, in connection with these Terms and Conditions or the Site, including but not limited to warranties of merchantability, non-infringement or fitness for a particular purpose, except to the extent such representations and warranties are not legally excludable, you agree that, to the fullest extent permitted by applicable law, we will not be responsible or liable (whether in contract, tort or otherwise) under any circumstances for any (a) interruption of business (b) access delays or access interruptions to the Site (c) data non-delivery, mis -delivery, corruption, destruction or other modification (d) loss or damages of any sort incurred as a result of dealings with or the presence of off-site links on the site (e) computer viruses, system failures or malfunctions which may occur in connection with your use of the site, including during hyperlink to or from third party sites (f) any inaccuracies, omissions or misleading false or deceptive statement in the content (g) events beyond our reasonable control, further, to the fullest extent permitted by law we will not be liable for any direct, indirect, special, incidental, or consequential damages of any kind (including lost profits) related to the Site regardless of the form of action whether in contract, tort (including negligence) or otherwise, even if we have been advised of the possibility of such damages in no event shall our maximum aggregate liability exceed one hundred sterling as applicable to the value of goods ordered whichever is greater because some countries do not allow the exclusion or limitation of liability for consequential or incidental damages, in such countries, our liability is limited to the maximum extent permitted by applicable law.

Indemnification

When you use our Site you thereby agree to indemnify and hold us harmless for any loss, damages or costs, including reasonable legal fees, resulting from any third party claim, action, or demand resulting from your use of the Site. You also agree to indemnify us for any loss, damages, or costs, including reasonable legal fees, resulting from your use of software robots,

spiders, crawlers, or similar data gathering and extraction tools, or any other action you take that imposes an unreasonable burden or load on our infrastructure.

Summary

You acknowledge and agree that these Terms and Conditions, which include our Privacy Policy, constitute the complete and exclusive agreement between us concerning your use of or purchases on the Site. We reserve the right to change these Terms and Conditions at any time by posting the changes on the Site. They become effective at the moment they are posted. Your use of the Site thereafter constitutes your agreement all such Terms and Conditions. We may, with or without prior notice, terminate any of the rights granted in these Terms and Conditions. You shall comply immediately with any termination or other notice, including, as applicable, by ceasing all use of the Site. Nothing contained in these Terms and Conditions shall be deemed to create any partnership, agency, or other form of joint enterprise between us. Our failure to require your performance of any provision hereof shall not affect our full right to require such performance at any time thereafter, nor shall our waiver of a breach of any provision hereof be taken or held to be a waiver of the provision itself. No failure to exercise and no delay on the part of either party in exercising any right, remedy, power or privilege of that party under these Terms and Conditions and no course of dealing between the parties shall be construed or operate as a waiver thereof, nor shall any single or partial exercise thereof or the exercise of any other right, remedy, power or privilege. The rights and remedies provided by these Terms and Conditions are cumulative and not exclusive of any rights or remedies provided by law. Time shall not be the essence of these Terms and Conditions as regards any of the times, dates and/or periods mentioned herein in the event that any provision of these Terms and Conditions shall be unenforceable or invalid under any applicable law or be so held by any applicable court decision, such unenforceability or invalidity shall not render these Terms and Conditions unenforceable or invalid as a whole. We will amend or replace such provision with one that is valid and enforceable, and which achieves, to the extent possible, our original objectives and intent as reflected in the original provision. If you have any questions regarding these Terms and Conditions, please contact us on ukstore@crazycatch.com